



DEPARTMENT OF THE ARMY  
HEADQUARTERS, MILITARY TRAFFIC MANAGEMENT COMMAND  
200 STOVALL STREET HOFFMAN BUILDING II  
ALEXANDRIA VA 22332-5000



Personal Property Division

13 JUN 2001

Mr. Terry R. Head  
President  
Household Goods Forwarders Association  
Of America, Incorporated  
2320 Mill Road  
Suite 102  
Alexandria, Virginia 22314

Dear Mr. Head:

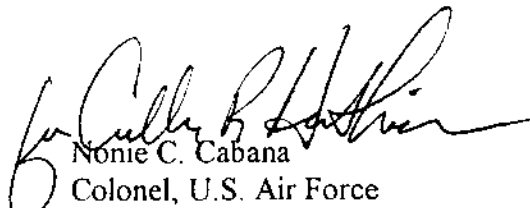
On March 29, 2001, our office requested a waiver from the General Services Administration (GSA) to allow destination agents, working in the Department of Defense (DoD) Personal Property Program, to bill for destination storage-in-transit and delivery out charges on household goods (HHG) and unaccompanied baggage (UB) shipments.

General Services Administration responded on May 18, 2001, denying our waiver request. The major factors for their decision was the contractual relationship between the government and the carrier, and the workload increase to the Defense Finance and Accounting Service (DFAS) that would be required to maintain agents in its computer databases.

Today, many household goods movements, to include carrier payments, are processed through Electronic Data interchange at DFAS Indianapolis, which pays carriers in less than 72 hours. We continue to move forward on electronic payments for all payment centers.

We will continue to partnership in implementing new and better commercial business practices. Point of contact for this matter is Mr. Charles Fishburn, MTPP-HQ, (703) 428-3176 or [fishburnc@mtmc.army.mil](mailto:fishburnc@mtmc.army.mil).

Sincerely,

  
Nonie C. Cabana  
Colonel, U.S. Air Force  
Deputy Chief of Staff for Passenger  
and Personal Property

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MTMC-PP-HQ